



Frequently Asked Questions Regarding Visitation and Community Immersion As of 4/1/2021

1. If a loved one is vaccinated and has community engagement interests, which interests can be met?

Vaccination opens more opportunities for participation. A vaccinated individual can dine indoors, provided that others in their immediate party are vaccinated too. Vaccinated friends can plan a vacation together, provided that those who support them are also vaccinated.

2. Does vaccination status affect medical or dental appointments?

We currently have clients attending medical appointments with or without mask wearing. Staff making appointments are asked to notify the doctor's office about the client's vaccination status. Otherwise no additional changes are indicated at this time.

3. Can my loved one come to my home for an overnight visit if I, myself am not vaccinated?

Yes, as long as your loved one is fully vaccinated, they can stay with you for an overnight visit despite your personal vaccination status. If you are exposed to COVID-19 or have tested positive days prior to your loved ones visit, please do not continue with the visit and cancel the visit. Despite vaccination there is still a chance your loved one can be a carrier and spread COVID-19 to others.

4. Can I know the vaccination status of my loved one's support staff or housemates?

No this is a violation of HIPPA, everyone—including staff and clients—has the right to keep their vaccination status to themselves. A Program Manager can only confirm that the residents are either completely vaccinated, or not, but will not provide details of anyone's individual status.

Staff and clients are only required to share proof of vaccination status or COVID tests with KenCrest's human resources team, medical providers, and/or specific support staff.

5. What if my loved one hasn't been vaccinated can I still see them?

If your loved one has not been vaccinated, you are permitted to visit your loved one at the Visitation Centers. Please contact your Program Manager, Personal Outcome Champion, or Program Director for more information on scheduling a visit there. We are still not permitting visits in the KenCrest homes.

6. How soon in advance can I schedule an in-person visit with my fully-vaccinated loved one (either overnight home visit or outside visit)?

Effective April 1st, you can schedule your visit with you fully-vaccinated loved one, please schedule two days in advance.

7. Do I need to wear a mask when visiting my loved one outside at their Community Living home?

Yes, in an effort to keep everyone safe at your loved one's residence, despite their vaccination status, you must still wear a mask and social distance.